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LinkedIn

Projects

EXPERTISE

Software Testing

JIRA environment & Unit Testing

Data Structures, Algorithms, OOP

Polymorphism & Inheritance

JavaScript | HTML | CSS | Bootstrap

Python | Git & Control Version

Flexbox | Grid Layout | CDN

Realtime Firebase

WordPress | Elementor | Divi

Clients data & domain migration

Interpersonal & collaboration skills

Logo & Graphic Design

Custom CSV conversion algorithm

Google & Facebook Marketing

Citrix | Cisco | VPN | Bitlocker

ALEXANDRU NEDELCU

ABOUT

Diverse background in IT, software testing, helpdesk and team management. I have developed skills in communication and effective project management. I have consistently demonstrated the ability to deliver high quality service and meet organizational objectives via a proactive and results-oriented approach.

WORK EXPERIENCE

System Administrator | BRD Bank | Sep 2023 - Present | BRD Main Tower
External via partner StarTech Team

- Managed and maintained Windows systems for all BRD employees.
- Trained all new employees and led a 4 person team in the successful implementation of a new tablet project using Workspace ONE.
- Developed comprehensive troubleshooting documentation, increasing training efficiency by ~30%, reducing average overall resolution time.
- Technical translator in meetings, facilitating communication between French-English Directors and Romanian-speaking colleagues.
- Adept in administration tasks including software/OS/network/access configuration, communication with various departments (engineering, directors, finance, etc.), and troubleshooting expertise VPN /Cisco /Citrix, cmd 256x encrypting, computer security and more.

QA Game Tester | GreenLink | Sep 2022 - Dec 2022 | Main Office

- Testing games for bugs and other performance issues
- Detailed documentation of discovered errors and their reporting to the developer team in JIRA.
- Close collaboration with developers to ensure continuous product improvement, companies: Amplitude Studios, Iron Gate Studio.
- Participation in brainstorming sessions to identify possible improvements with constant feedback to help improve user experience.

EXTRAS

Gitlab & Control Version
Skillbox Course

Python
Step IT Academy Course

JavaScript
Scrimba Bootcamp Course

Business and Finance
Dalles Go Course

Customer Relations Specialist | IQBox | Jul 2021 - Mar 2022 | Main Office
IQBox - Main Vodafone & Telecom partner in Romania.

- Constantly generated ~50% more individual sales, through optimizing work and effective approach.
- Proven to be the most effective relations specialist of the year.
- Trained a team of 5 people resulting in a ~40% increase in sales.
- Specialist in the team meetings regarding the big change of the company's Telecom partner to Vodafone in 2021.
- Implemented more effective target strategies for everyone in the department.
- Proficient in data entry, CRM systems, and document management.